



Policies Applying to Campus Activities, Organizations and Students (PACAOS)

110.00 POLICY ON STUDENT GRIEVANCE PROCEDURES

Responsible Officer:	Vice President and Vice Provost
Responsible Office:	Graduate, Undergraduate and Equity Affairs
Issuance Date:	2/20/2024
Effective Date:	2/20/2024
Scope:	For all pertinent activities involving University students, employees, and properties, the <i>Policies Applying to Campus Activities, Organizations and Students</i> apply to the Division of Agriculture and Natural Resources and to the Department of Energy Laboratories operated by the University of California, subject to Laboratory implementing regulations and contractual obligations between The Regents and the Department of Energy.

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I. POLICY SUMMARY

The *Policies Applying to Campus Activities, Organizations and Students* are a compendium of University-wide policies relating to student life. Section 110.00 describes the University’s policy on student grievance procedures.

II. DEFINITIONS

Definitions for the *Policies Applying to Campus Activities, Organizations and Students*, and the campus implementing regulations adopted pursuant to them, are provided in Section 14.00.

III. POLICY TEXT

110.00 POLICY ON STUDENT GRIEVANCE PROCEDURES

111.00

Chancellors shall develop and submit for approval by the Office of the President, and in consultation with the UC Legal, procedures to resolve grievances claiming to have been the subject of any of the following types of University action:

111.10

Violation of the privacy rights accorded by the Federal Family Educational Rights and Privacy Act of 1974, portions of the State of California Education Code, and the *Policies Applying to the Disclosure of Information from Student Records* (see Section 130.00);

111.20

Discriminatory practices based upon sex, under Title IX of the Education Amendments of 1972 or applicable federal or state laws, or under the *Student-Related Policy Applying to Nondiscrimination on the Basis of Sex* (see Section 150.00), the University of California [Policy on Sexual Violence and Sexual Harassment, and the University of California Anti-Discrimination Policy](#) ;

111.30

Discriminatory practices based upon disability, under Section 504 of the Rehabilitation Act of 1973 or the Americans with Disabilities Act of 1990 or under the *Guidelines Applying to Nondiscrimination on the Basis of Disability* (see Section 140.00); [and the University of California Anti-Discrimination Policy](#);

111.40

Discriminatory practices based upon race, color, or national origin, under Title VI of the Civil Rights Act of 1964; [the University of California Anti-Discrimination Policy](#); and

111.50

Other types of actions that may be grieved, such as discrimination on the basis of sexual orientation, age, or marital status, as specified in [the University of California Anti-Discrimination Policy and](#) in campus regulations.

112.00

Campus student grievance procedures shall be developed with student consultation, and shall at a minimum meet the requirements of applicable federal anti-discrimination and privacy laws. Once adopted, they shall serve as the sole remedy within the University for nonacademic student grievances brought pursuant to any such law.

113.00

As provided in state law, civil or criminal law remedies including injunctions, restraining or other court orders, and monetary damages also may be available to complainants.

114.00

Assignment of grades to students enrolled in University classes is the exclusive prerogative of University faculty. Grade-related and other academic grievances are covered under separate policies established in consultation with the Academic Senate.

IV. COMPLIANCE/RESPONSIBILITIES

Chancellors shall adopt campus implementing regulations consistent with these *Policies*. The University shall publish these *Policies* and make them widely available, and Chancellors shall do the same with respect to the implementing regulations for their campuses. This requirement may be satisfied through the on-line publication of these *Policies* and their respective campus implementing regulations. (See also Section 13.20 of these *Policies*.)

V. PROCEDURES

The President shall consult as appropriate with Chancellors, Vice Presidents, the Office of the General Counsel, and Universitywide advisory committees prior to amending these *Policies*. Chancellors shall consult with faculty, students, and staff prior to submitting to the President any campus recommendations related to proposed amendments to these *Policies*. Amendments that are specifically mandated by law, however, do not require consultation with campus representatives or Universitywide advisory committees to the extent that legal requirements do not permit such consultation. (See also Section 13.10 of these *Policies*.)

Chancellors shall consult with students (including student governments), faculty, and staff in the development or revision of campus implementing regulations except when the development or revision of such regulations results from changes to these *Policies* that have been specifically mandated by law. Campuses shall specify procedures, including consultation processes, by which campus implementing regulations may be developed or revised. (See also Section 13.30 of these *Policies*.)

Prior to their adoption, all proposed campus implementing regulations, including all substantive modifications to existing such regulations, shall be submitted to the Office of the President for review, in consultation with the Office of the General Counsel, for consistency with these *Policies* and the law. (See also Section 13.40 of these *Policies*.)

VI. RELATED INFORMATION

See also Policies Applying to Campus Activities, Organizations and Students sections:

- 10.00 [Preamble and General Provisions](#)
- 11.00 [Authority](#)
- 12.00 [Applicability](#)

13.00 [Development and Review of Universitywide Policies and Campus Implementing Regulations](#)

14.00 [Definitions](#)

See also the University of California [Policy on Sexual Violence and Sexual Harassment](#)

See also the [University of California Anti-Discrimination Policy](#)

VII. FREQUENTLY ASKED QUESTIONS

Not applicable

VIII. REVISION HISTORY

February 20, 2024: Updated to reflect the issuance of the University of California Anti-Discrimination Policy.

December 4, 2020: Updated Responsible Officer/Office. This Policy was also remediated to meet Web Content Accessibility Guidelines (WCAG) 2.0.

June 1, 2012: Reformatted into the standard University of California policy template.

May 17, 2002: Revised

August 15, 1994: Revised

October 31, 1983: Revised

July 21, 1978: Revised - Effective January 3, 1979

October 29, 1973: Revised

September 1, 1970: Original issuance